

APEX Live Update

Installation Instructions

Version 3.2.1
APEX Live Update Patch
November 2011



Apex Live Update Instructions

- From Apex

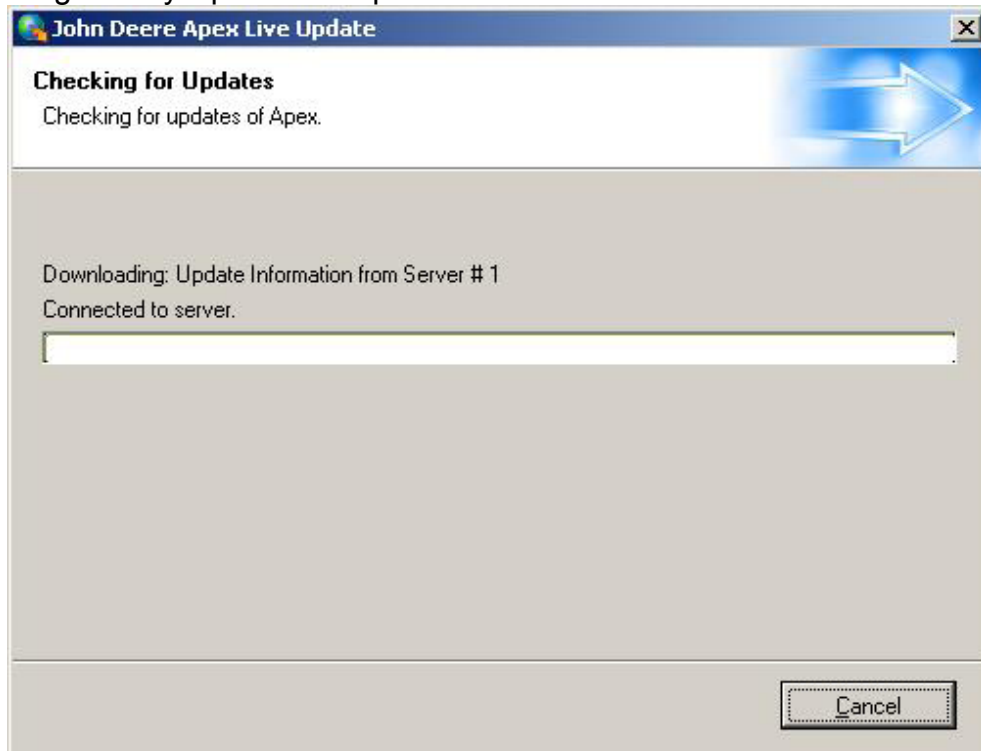
- Click on Help > Live Update
- This will Open the Live Update welcome screen



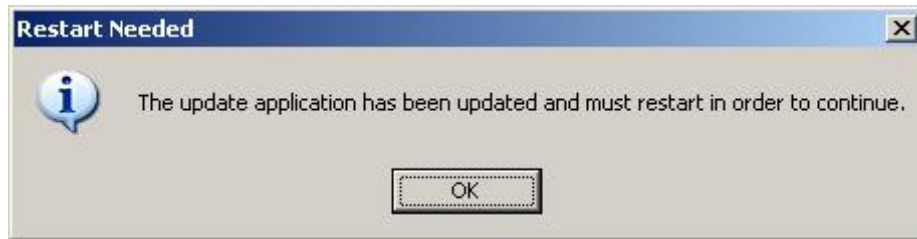
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- Collecting Preferences will only show up when it can't find the preferences in the system.



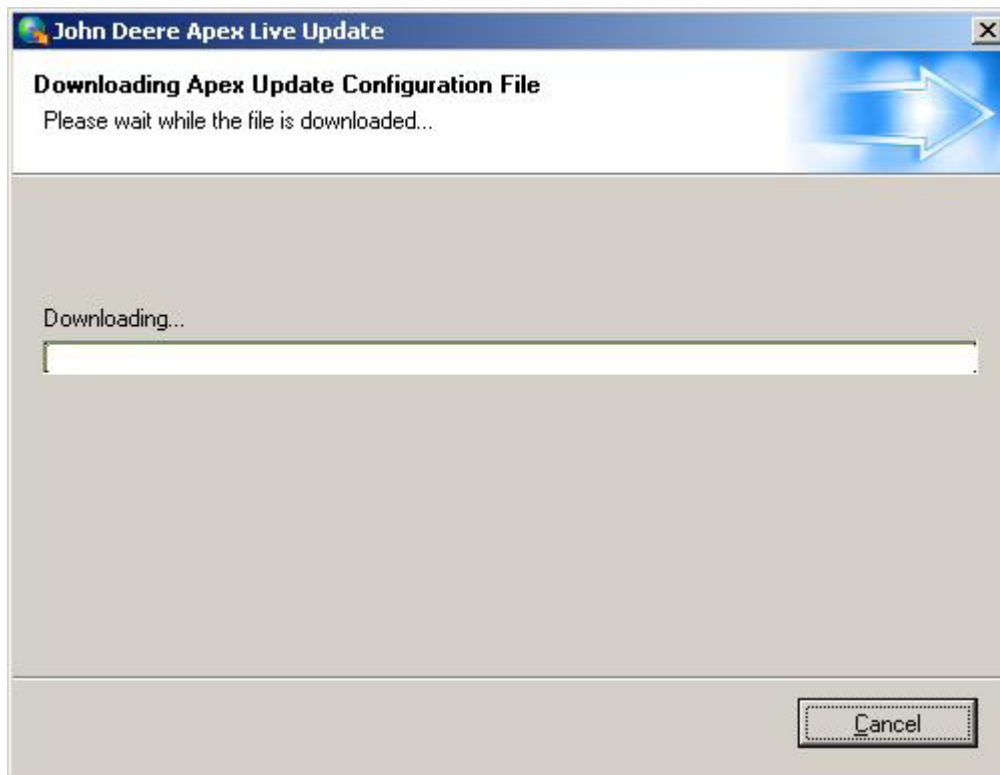
- Checking for any Updates to Apex



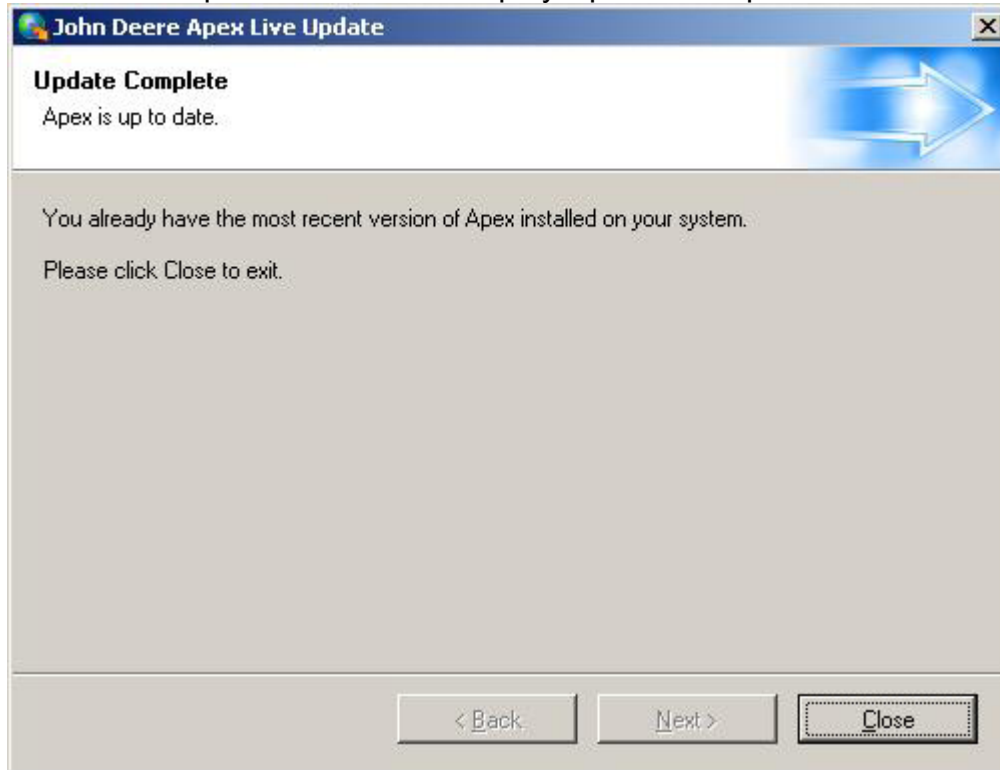
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- If the Live Update needs to restart it self then it will show the following message: “The update application has been updated and must restart in order to continue.”



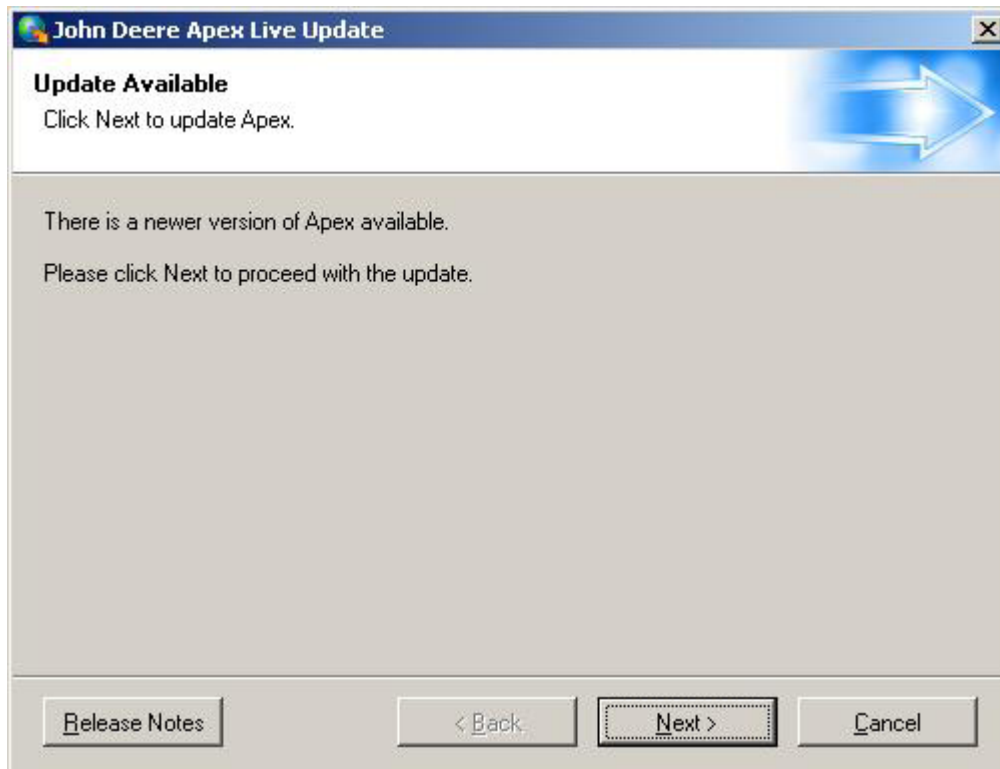
- Click “OK”
- Apex will then Download Configuration File from Server



- If there are no updates then it will display Update Complete

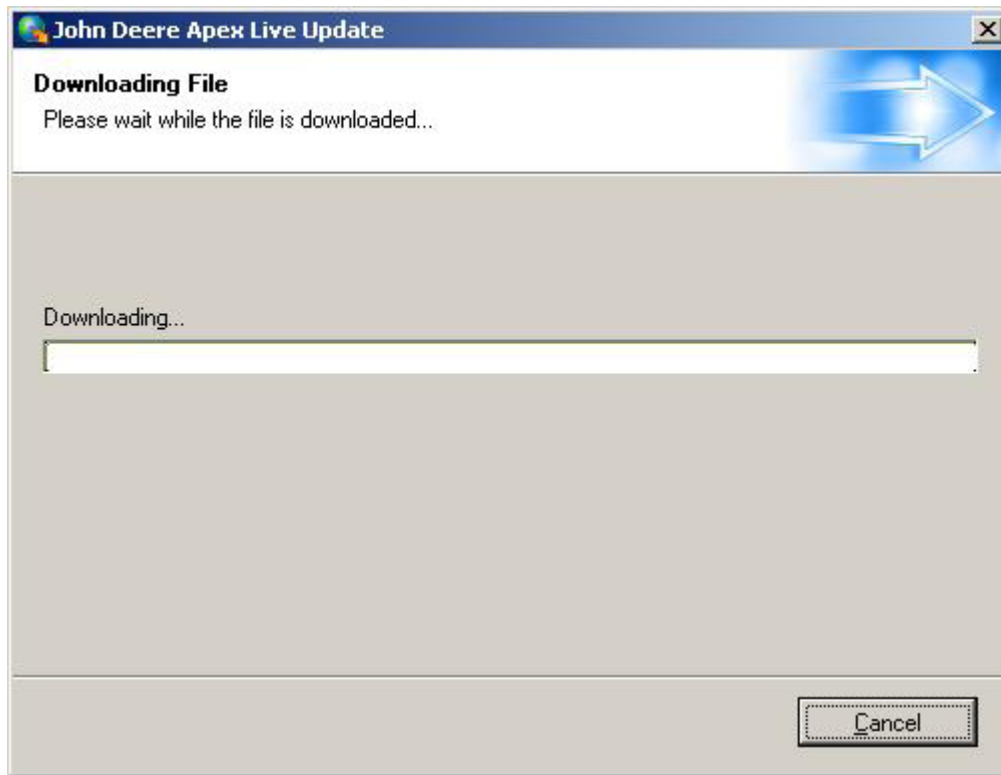


- If there are updates then it will display the following screen



- The user can click on the "Release Notes" which will download the release notes to the users system and will display in the browser.

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- If the user clicks on “Next”, Apex update file will start to be downloaded. This will also download the release notes to users system but will not display it to the user.
 - Downloading the new Apex Patch



- If “Apex” application is running, it prompts the user to close it.

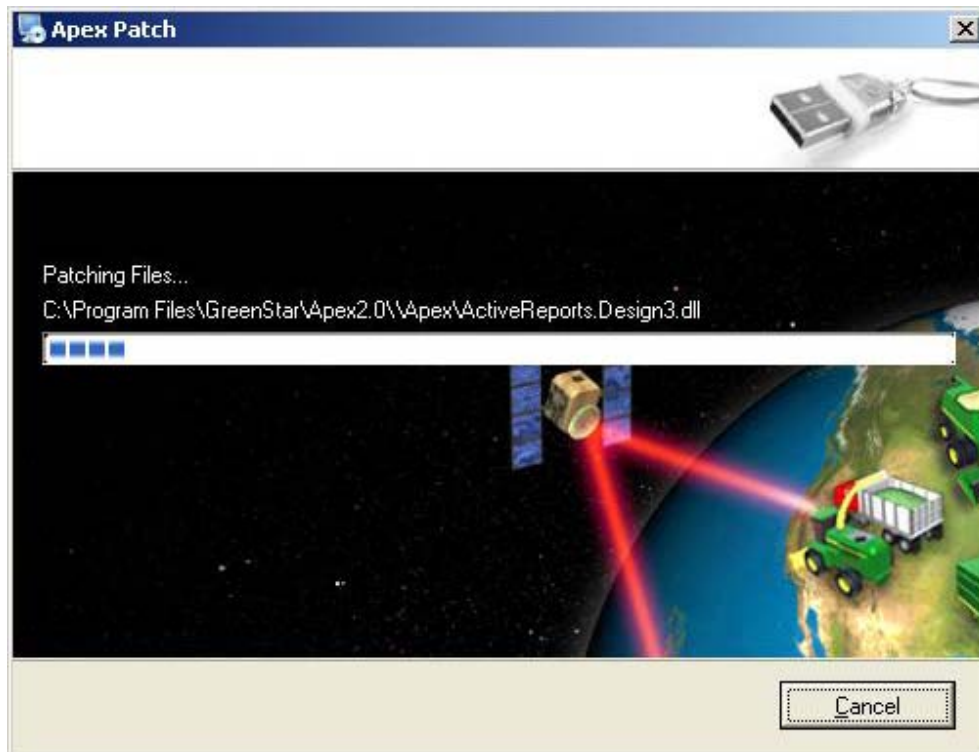


- Clicking “Yes” will close the Apex application and continue to download the most recent Apex Live Update patch

- The following screen will appear when Apex is closed and "Ready to Patch"



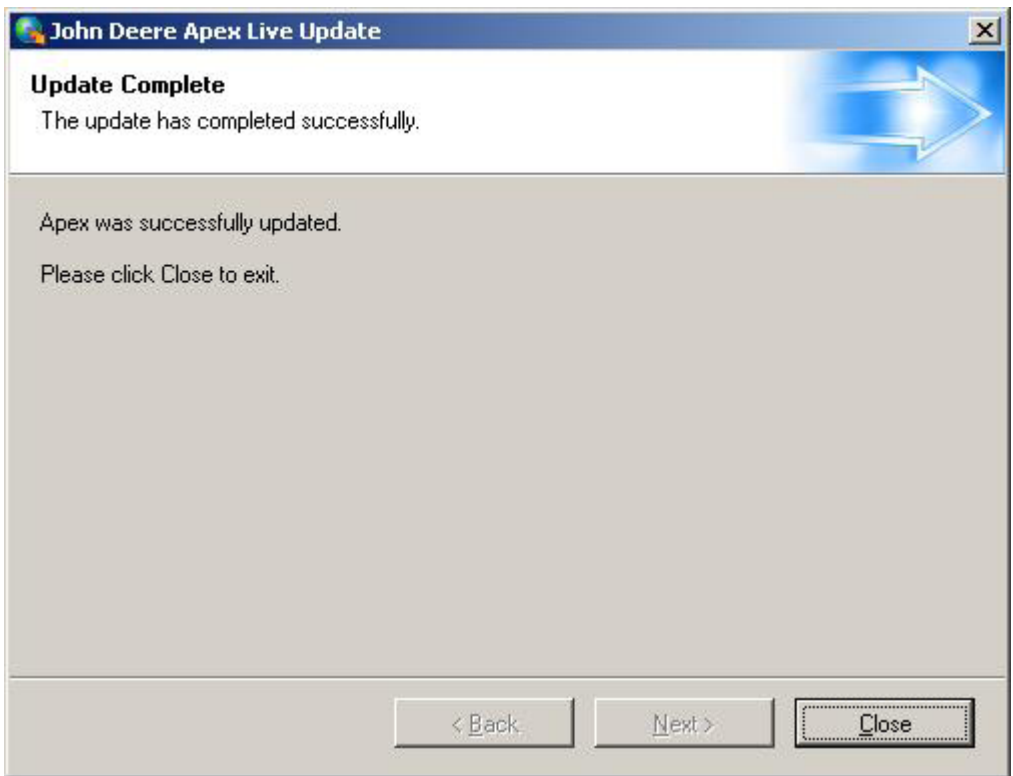
- Clicking "Start" will download the Apex Live Update Patch



- After downloading the patch it will display "Patch Successful"



- Clicking "Finish" on the above screen will proceed to the following screen
- When finished installing, The Following message will be displayed "Update Complete"



John Deere Apex Live Update



Update Complete

The update has completed successfully.



Apex was successfully updated.

Please click Close to exit.

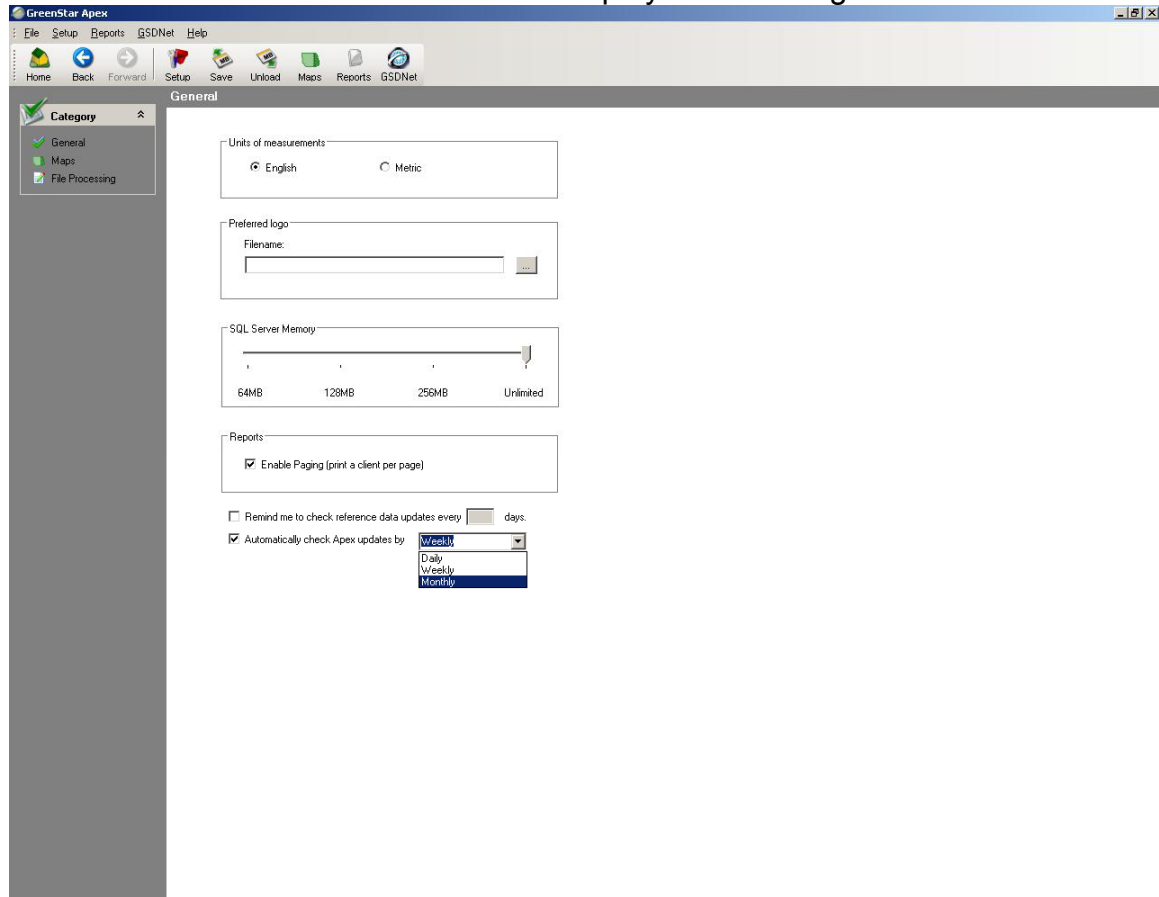
< Back

Next >

Close

- The Customer or User can also schedule Apex Live Update to automatically check for Live Updates.

- Click on File > Preferences and it will display the following



- User can check the “Automatically Check Apex Update” and select one of the following Daily, Weekly, or Monthly. If the customer does not select one of the values, by default Apex Live Update is scheduled weekly.

Customer Contact Center Information

www.stellarsupport.com

E-mail GreenStar@JohnDeere.com

North America Activations only: 1-888-953-3373

North America Support: 1-888-GRN-STAR (1-888-476-7827)

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Brazil: 0-800-891-4031

Mexico: 866-582-4068

Argentina: 0800-444-9126

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