

Instructions for Provisioning Cellular Service for your AgLogic™ PDA Device

If you ordered the CN3 with Activation Not Required option code (4099) and/or if you are using Personal Consumer Devices please reference the information below to provision your device and contact your cellular carrier to secure data plan services for the device(s).

Sprint Nextel

1) Contact Sprint Nextel to purchase a data plan.

- a) **Customer Provides The Device ESN Number** - The ESN is the unique "serial number" given to all cellular modems. The ESN number can be found on the outside of the CN3 Box or on the back of the CN3 unit. The ESN number for Sprint is typically 8 characters with a mix of letters and numbers (example: 602f8g763).
- b) **Sprint Representative Will Provide - A Cell Line Number** (telephone number), a **MSID Code** (looks like a telephone number, but isn't) AND a **Passcode** (Activation Code).

2) Activate Phone

- a) Go to Start – Phone -> Menu – **Activation Wizard**
- b) Click **Next**
- c) The Device ESN number will be displayed and an Activation Code requested, enter the **Passcode**
- d) An MSID Code will be requested, enter the **MSID Code**
- e) Make a phone call to confirm that activation has been successful

Verizon Wireless

1) Contact Verizon Wireless to purchase a data plan

- a) **Customer Provides The Device ESN Number** - The ESN is the unique "serial number" given to all cellular modems. The ESN number can be found on the outside of the CN3 Box or on the back of the CN3 unit. The ESN number for Verizon is typically 11 numbers (example: 09067815498).
- b) **Verizon Representative Will Provide - A Cell Line Number** (telephone number). The customer will not receive an MSID or Passcode from Verizon.

2) Activate Phone

- a) Go to Start – **Phone**
- b) Update the phone by dialing ***228** (toll and airtime free)
- c) Press the **SEND** key and select **Option 1** on the wireless phone when prompted by the system
- d) Remain on the call while the phone is programming
- e) Within two minutes a voice recording will confirm that programming is complete
- f) If the phone does not turn off automatically, power the wireless phone off and then back on
- g) Place a test call by dialing **#832** (toll and airtime free) and press the **SEND** key or place an outbound call to ensure that activation has been successful

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AT&T

1) Contact AT&T to purchase a data plan

- a) **AT&T Representative Will Provide** - A Cell Line Number (telephone number) and a SIM Card.

2) Activate Phone

- a) Remove battery
- b) Remove screws on back of CN3 to insert the SIM card
- c) Insert **SIM Card**
- d) Re-insert screws
- e) Place an outbound call to ensure that activation has been successful
- f) Go to Start > Settings > Connections tab > Connections
- g) Click Add a new modem connection
- h) Enter a name for the connection (ex – My Connection)
- i) Select a modem > Cellular Line (GPRS)
- j) Enter Access point name = wap.cingular > Click Next
- k) Enter User name = wap@cingulargprs.com
- l) Enter Password = cingular1
- m) Leave Domain blank
- n) Click Finish

Note: In all cases, take note of the cell line number for all devices and retain the list for future use as this will be required to register the device on AgLogic™.

Customer Contact Center  888- GRN-STAR